



# Our Guarantee

Are you wanting your builder to care about your project as if it were his own home?

We guarantee the following for your project:

## **We Will Listen!**

Taking the time to listen is something we take pride in. As you discuss with us your vision for your home, our guarantee is that your requirements will be heard and that there will be a mutual understanding about what the final result will look like. Without your approval, we're not doing it.

## **We will not change our prices!**

From the time we sign the contract and agree on a price that fits within your budget, we will not change the price for anything we have quoted. There will be no price changes from the original contract price. We stand by our quotes even if it's on us. Unless of course there are variations that occur, then we will give you ample time to make a decision on how you want to proceed.

## **We will only work with the best!**

We pride ourselves on being able to give you the best and so we will only call upon tradesman and suppliers we have had a long history of working with. We stand by their quality workmanship as part of our guarantee of quality service to you. SMS Projects believe in working with trusted trades, partners and suppliers who match our commitment to great value and quality.

## **You receive a Guaranteed 7 Year Workmanship Warranty!**

As a QBCC Licenced Contractor, your contract includes a 7 Year Workmanship Warranty, just to give you the added peace of mind that we guarantee our workmanship. And as HIA members, you are assured you are dealing with the best in the business.

*If for any reason you are not 100% satisfied with our work, I Shane Sandrey — proud owner of SMS Projects — personally guarantee to put it right.*

**Shane Sandrey**  
Owner and Managing Director  
SMS Projects

